





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4907928717-0  
Statement Date: 07/26/2016  
Due Date: 08/16/2016

## Important Phone Numbers - 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1 / Baseline allowance:** Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

Electric Tier *	% of Baseline
1	0% – 100%
2	101% – 130%
3	131% – 200%
4	> 200%
Gas Tier	% of Baseline
1	0% – 100%
2	> 100%

\* Doesn't apply to EV & ETOUAB

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Please do not mark in box. For system use only.

### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 4907928717-0**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **PG&E's Mobile Bill Pay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.



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Account No: 4907928717-0  
Statement Date: 07/26/2016  
Due Date: 08/16/2016

## Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 208 MAJORS ST  
Service Agreement ID: 4907928726  
Rate Schedule: E6 TH Residential Time-of-Use Service

## Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	NEM Charges Before Taxes	Estimated Taxes	Total NEM Charges
06/22/2016	-164	-69	67	-166	-\$61.51	-\$5.28	-\$66.79
07/24/2016	-248	-115	-29	-392	-122.50	-10.52	-133.02
TOTAL	-412	-184	38	-558	-\$184.01	-\$15.80	-\$199.81

Differences in net usage may occur due to rounding

## Electric Minimum Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
06/22/2016	\$7.23	-\$37.91
07/24/2016	10.51	-67.84
TOTAL	\$17.74	-\$105.75

## Explanation of Calculations

Your YTD Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges are calculated each month but are not billed until the end of the True-Up period.

Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is assessed monthly and credited at true-up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

\*Energy Charges are basic commodity costs related to energy usage. These charges will **only** be billed at True-up if they are a positive amount and when the total NEM Charges Before Taxes are less than your total Minimum Delivery Charges.

You may be eligible for Net Surplus Compensation (NSC) at True-Up if your **Net Usage (kWh)** is negative. Your NSC is calculated at True-Up based on that month's market prices. If this were your True-Up statement, your estimated NSC would be -\$15.58 (-558 kWh @ \$0.027930/kWh).

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (**05/2017**).

Total NEM Charges Before Taxes	-\$184.01
Total Electric Minimum Delivery Charges	17.74
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$0.00</b>

Summary of NEM Charges continued on next page



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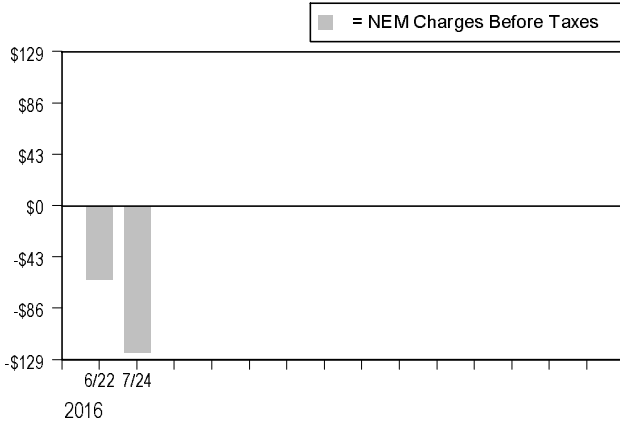
## Summary of Your NEM Year-to-Date (YTD) Charges (continued)

Service For: 208 MAJORS ST

Service Agreement ID: 4907928726

Rate Schedule: E6 TH Residential Time-of-Use Service

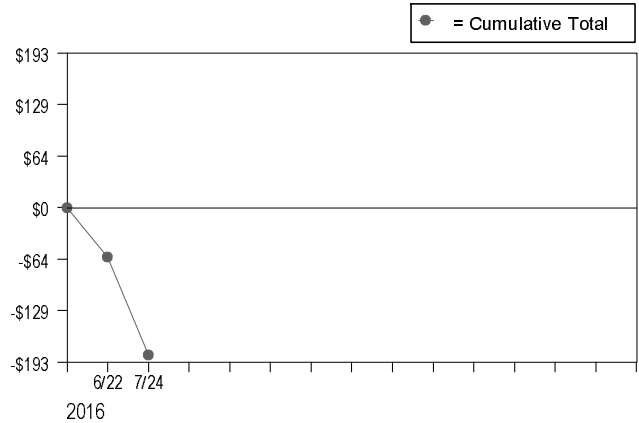
### NEM Charges Before Taxes



#### Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

### Cumulative NEM Balance by Month



#### Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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## Details of Electric Monthly Charges

06/23/2016 - 07/24/2016 (32 billing days)

Service For: 208 MAJORS ST

Service Agreement ID: 4907928726

Rate Schedule: E6 TH Residential Time-of-Use Service

Enrolled Programs: Net Energy Metering (NEM)

### 06/23/2016 – 07/24/2016

Minimum Delivery Charge <sup>1</sup>	32 days @ \$0.32854	\$10.51
City of Santa Cruz Utility Users' Tax (8.500%)		0.89

**Electric Monthly Charges \$11.40**

<sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

## Service Information

Meter #	1007061572
Consumption	165.548900 kWh
Net Generation	-557.444900 kWh
Net Usage	-391.896000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	B
Rotating Outage Block	2A



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## Details of NEM Charges

06/23/2016 - 07/24/2016 (32 billing days)

Service For: 208 MAJORS ST  
Service Agreement ID: 4907928726  
Rate Schedule: E6 TH Residential Time-of-Use Service  
Enrolled Programs: Net Energy Metering (NEM)

### 06/23/2016 – 07/24/2016

Tier 1 Allowance	-265.60	kWh	(32 days x 8.3 kWh/day)	
Tier 1 Net Usage				
Peak	-168.020000	kWh	@ \$0.34166	-\$57.41
Part Peak	-78.010000	kWh	@ \$0.22639	-17.66
Off Peak	-19.570000	kWh	@ \$0.14961	-2.93
Tier 2 Net Usage				
Peak	-50.406000	kWh	@ \$0.40044	-20.18
Part Peak	-23.403000	kWh	@ \$0.28517	-6.67
Off Peak	-5.871000	kWh	@ \$0.20840	-1.22
Tier 3 Net Usage				
Peak	-29.495400	kWh	@ \$0.40044	-11.81
Part Peak	-13.688300	kWh	@ \$0.28517	-3.90
Off Peak	-3.432300	kWh	@ \$0.20840	-0.72
Energy Commission Tax				-0.11
City of Santa Cruz Utility Users' Tax (8.500%)				-10.41

**Monthly NEM Charges** **-\$133.02**

Your NEM balance will be reconciled on your True-Up statement (05/2017).

### Net Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
18.93	0.00	-12.25

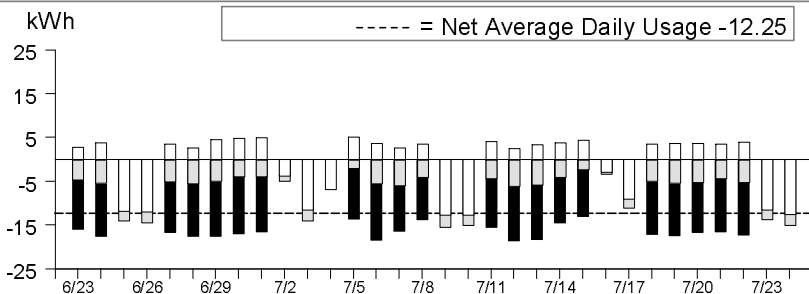
## Service Information

Meter #	1007061572
Consumption	165.548900 kWh
Net Generation	-557.444900 kWh
Net Usage	-391.896000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	B
Rotating Outage Block	2A

## Additional Messages

**PLEASE NOTE:** You are enrolled in a Tiered rate plan where the price of energy increases based on the amount of energy used. Effective **June 1**, your rate plan will be simplified and the number of tiers will be reduced from 4 to 3. Your Energy Statements for June and July will still include 4 tiers, but the price per kWh for Tiers 2 and 3 will be the same. In August 2016, your Energy Statement will begin displaying only 3 tiers. For more information please visit: [www.pge.com/tierchange](http://www.pge.com/tierchange)

## Net Electric Usage This Period: -391.896000 kWh, 32 billing days



- Peak<sup>1</sup>
- Part Peak<sup>2</sup>
- Off Peak<sup>3</sup>

### Energy Charges

Peak <sup>1</sup>	-\$89.40
Part Peak <sup>2</sup>	-\$28.23
Off Peak <sup>3</sup>	-\$4.87

<sup>1</sup>Peak: 5/1-10/31 1:00pm-7:00pm, M-F;  
<sup>2</sup>Part Peak: 5/1-10/31 10:00am-1:00pm, 7:00pm-9:00pm, M-F;  
 5:00pm-8:00pm, Sat-Sun; 11/1-4/30 5:00pm-8:00pm, M-F;  
<sup>3</sup>Off Peak: All Other Hours (including Holidays)



# ENERGY STATEMENT

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Account No: 4907928717-0

Statement Date: 07/26/2016

Due Date: 08/16/2016

## Details of Gas Charges

06/24/2016 - 07/25/2016 (32 billing days)

Service For: 208 MAJORS ST  
Service Agreement ID: 4907928789  
Rate Schedule: G1 T Residential Service

06/24/2016 – 06/30/2016 Your Tier Usage 

1	2
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Tier 1 Allowance 4.83 Therms (7 days x 0.69 Therms/day)  
Tier 1 Usage 1.312500 Therms @ \$1.02552 \$1.35  
Gas PPP Surcharge (\$0.10197 /Therm) 0.14  
City of Santa Cruz Utility Users' Tax (8.500%) 0.11

07/01/2016 – 07/25/2016 Your Tier Usage 

1	2
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Tier 1 Allowance 17.25 Therms (25 days x 0.69 Therms/day)  
Tier 1 Usage 4.687500 Therms @ \$1.08794 \$5.10  
Gas PPP Surcharge (\$0.10197 /Therm) 0.48  
City of Santa Cruz Utility Users' Tax (8.500%) 0.43

**Total Gas Charges \$7.61**

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.24	0.17	0.19

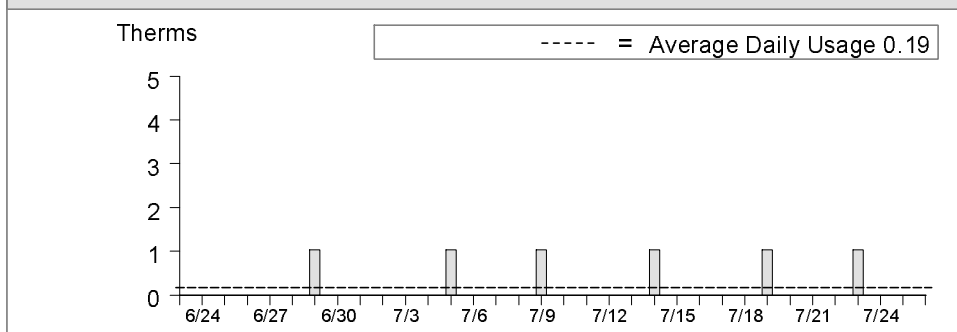
## Service Information

Meter # 727310C  
Current Meter Reading 9,463  
Prior Meter Reading 9,457  
Difference 6  
Multiplier 1.042903  
Total Usage 6.000000 Therms  
Baseline Territory T  
Serial B

## Gas Procurement Costs (\$/Therm)

06/24/2016 - 06/30/2016 \$0.20960  
07/01/2016 - 07/25/2016 \$0.27202

## Gas Usage This Period: 6.000000 Therms, 32 billing days





## Important Messages (continued from page 1)

**Energy Savings Assistance Program:** provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at [www.pge.com/energysavings](http://www.pge.com/energysavings) or call **1-800-989-9744**.

**Programa Energy Savings Assistance:** proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en [www.pge.com/ahorreenergia](http://www.pge.com/ahorreenergia) o llamando al **1-800-989-9744**.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

**Call 811 before you dig.** A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call **811** at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.